

# Case Study - Data Management

## Assessment of IT Systems Infrastructure to Optimise Enterprise Data Management



### Profile

**Client:**

UK Asset Management Firm

**Location:**

London

**Description:**

UK Asset Manager

### Background

Recently implemented the following applications:

- Eagle Pace
- SunGard APT
- ORTEC Finance
- Charles River
- Code Red
- JAMS
- Tableau
- Opus Nebula

Very complex delivery

Could not streamline data delivery requirements

### Solution

- Axxsys Consulting engaged to deliver SWOT analysis

### Business Growth and Expansion Brings Challenges to Streamlining Investment Operations

This UK Asset Manager was nearing the completion of an Investment Transformation Programme which involved the evaluation and implementation of a number of key IT systems including Data Management, Front Office Investment Management, Risk Management, Performance Attribution and Client Reporting systems.

Following these implementations, the client was looking to review and streamline its investment operations systems and processes so that it can bring back more in-house fund management and become less dependent on External Fund Managers.

One of the more dominant applications involved in this review was Eagle Pace. The Eagle Pace data warehouse was not being fully utilised as a number of systems and processes were bypassing the central warehouse and directly feeding into the other portals causing data mismatches.

### The Technical Challenges also increased, especially around the Eagle Pace solution

The client had implemented the Eagle Pace data warehouse system three years previously, initially to support a number of legacy in-house applications but subsequent projects had also expanded the use of Eagle Pace to provide data to its Front Office, Client Reporting and Performance applications.

Over time the Eagle Pace solution had become very complex and difficult to manage for the investment management operations team.

The increased data from the new applications also required additional processing during the overnight batch which caused delivery problems for the downstream applications and risked delaying the start of the next trading day.

## Benefits

- Enabled the client to prioritise deliverables
- Being less dependent on External Fund Managers

## The Firm turned to Axxsys Consulting and their vast Domain Knowledge and Experience for Help

Axxsys Consulting were engaged to carry out a SWOT (Strengths, Weaknesses, Opportunities and Threats) review of the Investment Operations Systems and Processes.

As part of the review, over 20 people were interviewed. An extensive review of the business systems and processes was undertaken and a full technical review was carried out of all the clients applications including the Eagle Pace solution up and downstream of the central warehouse.

## The findings of the SWOT enabled the Client to see a much Clearer Path Forward

The output from the review was a clear, concise report which identified:

- 6 Strengths
- 48 Weaknesses
- 42 Opportunities
- 3 Threats

The report also expanded on four particular changes, providing guidance on the next steps to be taken towards implementation ranging from small quick wins to projects which would last many months, should the client decide to proceed.

Each of the four recommended changes were described in detail, giving both an estimate of the man days effort required and the size of the gain (small, medium or large) which the client could realise.

The result enabled the client to focus and prioritise on the key changes required to get them back on track to minimise data mismatch and ensure their overnight processes were completed on time ready for the next business day.

## Contact Information

If you want to hear more about the services we can provide, please don't hesitate to contact us:

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